

***We are committed to your safety and have taken steps to prepare for the Novel Coronavirus.***

Do you have questions about the Novel Coronavirus and what Lake Chelan Community Hospital and Lake Chelan Clinic (LCCHC) is doing to help keep you safe when visiting our facilities? If you do, please visit our hospital website at [www.lakechelanhospital.com](http://www.lakechelanhospital.com) for the latest information.

The links to the Department of Health and Centers for Disease Control can also be found on our website and offer the most current updates about Novel Coronavirus.

**What should I do to keep myself and others safe?**

1. Wash hands frequently with soap and water.
2. Avoid touching your eyes, nose or mouth.
3. Cover your mouth/nose with tissue or sleeve when coughing.
4. Avoid contact with people who are sick.
5. Stay home and avoid contact with others as much as possible.

**What do I do if I think I may be feeling symptoms consistent with the Coronavirus?**

- If you are exhibiting symptoms such as fever, new cough and shortness of breath, that you feel may be consistent with coronavirus, we ask that you **DO NOT** show up at your place of health care unannounced. Instead, please call the hospital at 509-682-3300 or Lake Chelan Clinic at 509-682-2511, so we may ask you a few questions that will best determine your course of care.
- Testing for coronavirus remains with Public Health and is being limited to the most-sick patients. There is no mass testing processes in place currently.
- When patients do visit our facilities, we will ask those with a cough or respiratory symptoms to put on a mask immediately upon arriving.
- As per CDC recommendations, we will not be providing masks or other PPE to the general public outside of our facility.
- If you have an emergency and need immediate medical attention, please call 9-1-1 or go to the nearest emergency room.

**What if I signed up for the 90-Day health challenge, but I am sick with a cold a fever or cough?**

1. Please stay home and call 509-682-8525 or email [abenegas@lcch.net](mailto:abenegas@lcch.net) to schedule your Inbody scan for a later date.
2. If you have an emergency and need immediate medical attention, please call 9-1-1 or go to the nearest emergency room.

*We thank you in advance for your cooperation and assistance in helping our facility to prevent the likelihood of spreading infectious disease. Everyone can make a difference!*