

QUALITY DASHBOARD 2011

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Quality/Safety Excellence Measures	FREQ	Q1	Q2	Q3	Q4	Target
Hospital acquired infection rate <5%	Q	1.00%	0.30%	0.30	0.40	<5%
Hospital falls w/substantial injury per patient care days	Q	0	0	0	0	0
Hospital Medication Errors	Q	3	5	6	12	<5
Medication Reconciliation	Q	89%	93%	92%	73%	90%
Pneumonia antibiotic started 6 hrs. after admit	Q	100%	100%	100%	100%	90%
Heart failure instructions overall	Q	No Patients	100%	100%	100%	90%
AMI (Heart Attack) ASA within 1st 24 hrs.	Q	No Patients	100%	100%	100%	90%
AMI (Heart Attack) EKG within 10 minutes of ER arrival	Q	No Patients	100%	100%	100%	<10 min
Prophylactic antibiotic <1hr to cut time	Q	100%	100%	100%	92%	90%
DVT Prevention for surgical patients in OR	Q	100%	98%	99%	98%	90%
Services Excellence	FREQ	Q1	Q2	Q3	Q4	Target
Adverse Events	Q	0	0	1	0	0
Restraints Used	Q	2	2	1	0	<5
Fire Safety Drills	Q	100%	100%	100%	100%	100%
Employee/Safety Satisfaction	FREQ	Q1	Q2	Q3	Q4	Target

Hospital # of Workers Compenstation claims	Q	4	1	2	5	<5
Hospital days without injury	Q	84	90	90	86	90
Hospital Employee turnover rate	Q	1.3%	0.89%	1.46%	1.62%	<2%